**RIDER GUIDE**

**ALL BUSES ARE MOBILITY LIFT EQUIPPED**

Be ready and make yourself visible as bus approaches.

Have your fare ready before boarding.

Exact fare is required. Drivers do not make change.

Please be seated promptly.

Remain seated at all times.

No eating, drinking, or handling of food in open containers.

Riders must have proper clothing, including shirt and shoes.

Riders must be respectful.

Check for personal belongings before leaving the bus.

Remain seated until bus has made complete stop.

No firearms, weapons or fireworks of any type are allowed.

No smoking, littering or alcohol consumption allowed.

Drivers have the right to refuse transit service to any person they deem to be a threat to the safety or health of the driver or other passengers.

Drivers may refuse service to anyone who is disruptive or is a threat to themselves or others.

**IF YOU NEED TO CANCEL A SCHEDULED RIDE, CALL THE TRANSIT OFFICE AS SOON AS POSSIBLE**

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**HOLIDAYS**

Minnesota River Valley Transit does not operate on the following holidays:

- New Year’s Day
- Memorial Day
- 4th of July
- Labor Day
- Thanksgiving Day
- Christmas Day

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**TITLE VI NOTIFICATION**

Minnesota River Valley Transit operates its programs without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes he or she has been aggrieved by an unlawful discriminatory practice under Title VI may file a complaint with Minnesota River Valley Transit (MRVT).

For more information on civil rights program, obligations, and complaint procedures, please contact the MRVT Compliance Manager.

Persons with limited English proficiency may contact the MRVT Compliance Manager.

Individuals who are deaf, blind, hard of hearing, or speech disabled may call Minnesota Relay at 1-800-627-3529.

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**COMPLIANCE MANAGER**

888-880-4696

WAYNEA@SAINTPETERMN.GOV

227 South Front Street

Saint Peter, MN 56082

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A Title VI complaint may also be made by contacting the Title VI Specialist at the Minnesota Department of Transportation, Office of Civil Rights:

**TITLE VI SPECIALIST, OFFICE OF CIVIL RIGHTS**

Minnesota Department of Transportation

395 John Ireland Blvd., Mail Stop 170

St. Paul, Minnesota 55155-1899

Phone: 651-366-3073 Fax: 651-366-3129

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**OPERATIONS MANAGER**

888-880-4696

TRANSITOPERATIONS@SAINTPETERMN.GOV

601 South 5th Street

Le Sueur, MN 56058