

# MRVT

## & Lingua One

Minnesota River Valley Transit offers interpretation services for those riders that need assistance. We partner with Lingua One, offering interpretation support in 600 languages. When you call dispatch they will connect you with Lingua One services.

**888-880-4696**

[www.mrvt.com](http://www.mrvt.com)

### Title VI Notification

Minnesota River Valley Transit operates its programs without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes he or she has been aggrieved by an unlawful discriminatory practice under Title VI may file a complaint with Minnesota River Valley Transit (MRVT).

For more information on civil rights program, obligations, and complaint procedures please contact the MRVT Compliance Manager.

Persons with limited English proficiency may contact the MRVT Compliance Manager.

Individuals who are deaf, blind, hard of hearing, or speech disabled may call Minnesota Relay at 1-800-627-3529.

A Title VI complaint may also be made by contacting the Title VI Specialist at the Minnesota Department of Transportation, Office of Civil Rights.

#### TITLE VI SPECIALIST, OFFICE OF CIVIL RIGHTS

Minnesota Department of Transportation  
395 John Ireland Blvd., Mail Stop 170  
St. Paul, Minnesota 55155-1899  
Phone: 651-366-3073 Fax 651-366-3129

# MRVT

MINNESOTA RIVER VALLEY  
TRANSIT

## NEED A RIDE?

## GIVE US A CALL

**888-880-4696**

PROUDLY PROVIDING  
TRANSPORATATION

SERVICE TO  
SAINT PETER & LE SUEUR



## Riders Guide

### ALL BUSES ARE MOBILITY LIFT EQUIPED

- Riders must be respectful.
- Please call at least a half hour before ride is needed to ensure bus drivers arrive in a timely manner.
- Drivers will only pick up and drop off at designated locations as scheduled with dispatch.
- Buses may arrive 10 minutes before or after scheduled pick up times.
- There is a 3-minute window to wait for a passenger to board.
- Be ready and make yourself visible as bus approaches.
- Have your fare ready before boarding.
- Exact fare is required. Drivers will not make change.
- Please be seated and buckle in promptly.
- Remain seated at all times, wait until bus has made a complete stop to unbuckle.
- No eating, drinking, or handling of food in open containers.
- Wear shirts and shoes. Roller Blades and skateboards must be carried on and off the bus.
- Check for personal belongings before leaving the bus.
- No firearms, weapons, or fireworks of any type are allowed.
- No smoking, littering, or alcohol consumption allowed.
- Passengers must be courteous and respectful of buses, drivers and other passengers. Using language that can be interpreted as offensive, inappropriate or threatening to the driver and/or passengers is prohibited.

## Service Expectations

- MRVT is a curb-to-curb service.
- Drivers and transit staff will be courteous and respectful.
- Drivers are trained in securing wheel-chairs and operating the lift.
- Buses will be clean and provide a safe environment.
- Drivers may refuse service to anyone who is disruptive or is a threat to themselves or others.
- Drivers have the right to refuse transit service to any person they deem to be a threat to the safety or health of the driver or other passengers.
- All drivers will adhere to Minnesota state driving rules and regulations.
- Buses do get busy, there may be circumstances that prevent them from being on time. They will arrive when you see them.
- MRVT will not be able to provide rides to passengers if their EZ-Pay account has no funds or has a negative balance. You may pay in cash on the bus.
- EZ-Pay accounts will **NO** longer be allowed to go into a negative balance.

IF YOU NEED TO CANCEL A SCHEDULED RIDE, PLEASE CALL THE TRANSIT NUMBER AS SOON AS POSSIBLE.

**888-880-4696**

## MRVT EZ-Pay

Passengers have access to a new payment method called MRVT EZ-PAY. MRVT EZ-Pay is an account that allows a passenger to deposit money into their account held within the Route Match software. The account can be used to pay future fares. As a passenger boards the bus driver can, at the passenger's request, debit the current fare from the passengers MRVT EZ-Pay account. Passengers can deposit money into their account using the cash fare box with cash or check. They can also pay online with a credit or debit card. Using credit or debit cards to put funds into MRVT EZ-Pay accounts will require passengers to register on the MRVT EZ-Pay portal. Passengers who wish to use cash or check for fares and to deposit into their MRVT EZ-Pay account may do so without further registration. (Tickets will no longer be accepted on the bus).

Fares are required for all rides. Only cash is accepted on the bus. We now have a new EZ -Pay system if you wish to create an account and pay for your rides in advance with a debit or credit card. Debit or credit cards will **NOT** be accepted on the bus.

[www.mrvtransit.com](http://www.mrvtransit.com)

# Fares

## Saint Peter General Public Local Cash

General one way City of Saint Peter	\$3.00
General one way in the City of Kasota	\$4.50

## Saint Peter Preschool & Student to or from School

Students going to or coming from a primary or secondary school on a school day.

General one way City of Saint Peter	\$2.00
Summer Fare	\$1.00

## Le Sueur General Public Local Cash

General One Way in the City of Le Sueur	\$3.00
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## Le Sueur Preschool & Students to or from School

Students going to or coming from a primary or secondary school on a school day.

General one way City of Le Sueur	\$2.00
Summer Fare	\$1.00

## Contact Information

Sherr Terhurne  
Compliance Manager  
sherrit@saintpetermn.gov

Sandi Owen  
Operations Manager  
sandio@saintpetermn.gov

**Or call (888) 880-4696**

## Contact Us

**Minnesota River Valley Transit**

**Phone : 888-880-4696**

**Please call a half hour before requested ride time.**

## Minnesota River Valley Transit Hours of Service

### Saint Peter Service Hours

Days	Hours
Monday thru Friday	6:30am-8:00pm
Saturday	9:00am-7:00pm

### Le Sueur Service Hours

Days	Hours
Monday thru Friday	7:00am-4:30pm

## Legal Holidays with No Bus Service

- New Year's Day
- Memorial Day
- July 4th
- Labor Day
- Thanksgiving Day
- Christmas Day

**Buses may be pulled in the event of bad weather.**